

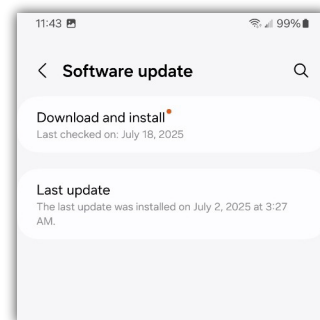
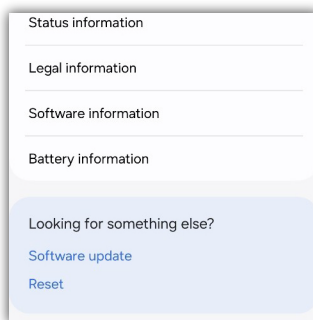
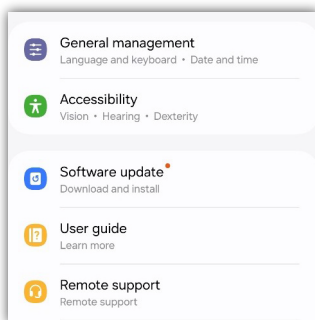
### To find the software version of an Android device.

1. Open the device's Settings app. This icon looks like a gear and can typically be accessed by swiping down from the top right corner of the screen on the device.
2. Tap About phone or About tablet > Android version.
3. Find the "Android version," "Android security update," and "Build number."

### To check for the latest Android updates available for the device.

1. Open the device's Settings app.
2. Tap System > Software update. This will display the device's update status.
3. Software updates should ONLY be performed using WIFI by the device owner after ensuring all information is backed up.

**Tip:** If using a Pixel device, it may say "Software updates" or "System update."

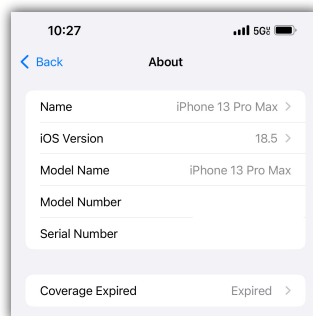
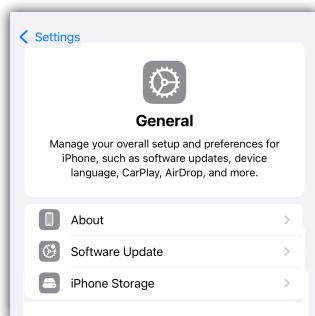
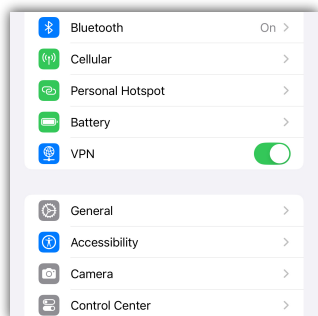


### To find the iOS software version of an iPhone or iPad device.

1. Open the device's Settings app. This icon looks like a gear.
2. Tap General > About.
3. Find the "iOS version" and "Model Name."

### To check for the latest iOS updates available for the device.

1. Open the device's Settings app.
2. Tap General > Software update. This will display the device's update status.
3. Software updates should ONLY be performed using WIFI by the device owner after ensuring all information is backed up.



### **To check for the latest Fairmont Federal Credit Union App available for the Android device.**

1. Open the Google Play Store app.
2. At the top right, tap the profile icon.
3. Tap Manage apps & device.
4. Under "Updates available," tap See details.

### **To check for the latest Fairmont Federal Credit Union App available for the Apple device.**

1. Open the App Store.
2. Tap the My Account button or your photo at the top right of the screen.
3. Scroll down to see pending updates and release notes.
4. Tap Update next to the Fairmont Federal Credit Union app to update only that app.